

# Clinic Policies

## Appointments/cancellations/no shows

- Due to the popularity of our unique services, we highly recommend you make your reservation in advance.
- Due to our intimate size, cancellations of less than 6 hours notice will incur charges equal to 50% of the service booked or one session will be redeemed for any prepaid treatments.
- Any no shows will incur a 50% charge.
- Please arrive 5-10 minutes prior to your reservation to allow time for check-in and a few moments to relax. Appointments can not be extended due to late arrivals and will shorten the duration of the service.

## Skin Sensitivities

- To avoid adverse reactions, please notify us of any medications you are using, including anything from a dermatologist and remind us of this prior to each service. We would rather err on the side of caution.
- If you have any sensitivities or allergies to products or ingredients, please remind your esthetician each time prior to your service. Once again, we would rather be overly cautious than overconfident.

## Other Policies

- We recommend you not bring valuables with you for your treatment. We are not responsible for lost or misplaced items.
- Gift certificates may be transferred, but not refunded.
- A \$15.00 charge will be incurred for return checks.
- Price lists are available at the front desk.
- Merchandise credit or exchanges given upon approval.
- Unfortunately, cash refunds cannot be given.
- We reserve the right to refuse service to any individual.

Signed \_\_\_\_\_

Date \_\_\_\_\_